



**All the tools you need, at your fingertips.**

*ELAP Services is your health plan's affordability partner,  
and **ELAPulse is your HR portal.***

**STAY CONNECTED | 24/7**



**Balance Bill Support**

- Get realtime status on **balance bills**
- Submit **hospital and facility bills**



**Dynamic Reporting**

- Easy access to **health plan performance and key metrics**
- **Data analytics** provide insights and simplify trend analysis



**HR Resource Center**

- Instant access to **support materials**
- **Education tools** for HR and employees

**TIP**

Access your HR portal at [portal.elapservices.com](http://portal.elapservices.com)



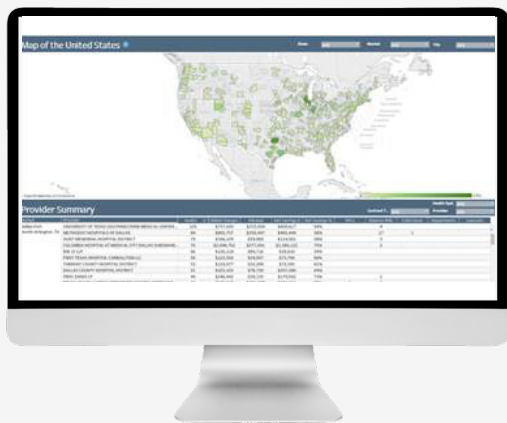
9 a.m. – 7 p.m. ET | **Member Services:** 1-800-977-7381  
FAX: 1-888-560-2447 | [balancebills@elapservices.com](mailto:balancebills@elapservices.com)

# TOOLS FOR HR PROFESSIONALS ▶

Log In at [portal.elapservices.com](http://portal.elapservices.com)

## Main Navigation

- Access plan management tools, including Member Admin Tab for balance bill functions
- View Recent Activity, for quick status checks on active claims
- Easily conduct Patient Searches by employee name

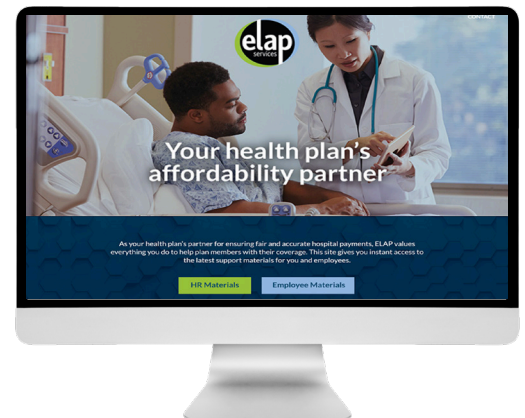


## Reporting Tools

- Monitor overall plan performance
- Track economic, service and demographic trends
- Identify market and provider opportunities

## Education & Support Resources

- Access materials for plan administrators and employees
- Download FAQs, flyers and videos
- Print enrollment posters and supplements



ELAP Services is a leading healthcare solution for self-funded employers across the U.S., offering a full-service program that ensures employers, members, and hospitals and health systems receive a fair price for healthcare.



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