When life takes you here...

Hospital

• Emergency Room

Outpatient Surgery



ELAP eases the financial pain by:

- Working with your plan to set fair claim limits
- Reviewing every hospital bill for overcharging
- Resolving facility billing issues

Sometimes, when we limit payments, the hospital/facility might bill you for the balance.

Here's what to do about balance billing....



Make sure these amounts match up.



Explanation of Benefits from your health plan (not a bill)

Shows you what your plan covered and what you'll owe

Bill from the hospital/facility

If this does not match your EOB, simply contact ELAP



Questions About Your Hospital/Facility Bill? CALL US: 1-800-977-7381

FAX 1-888-560-2447 • balancebills@elapservices.com